

BUSINESS MENTORING PACKAGES



At Designovation we specialise in business mentoring & coaching of Business owner's, founders & CEO's.

We are a premium service with material, courses and resources tailored to individual customer needs. Our clients have included Scottish Universities, Training bodies and independent CEO's.

We offer a variety of packages including 1to1 mentoring, online digital courses to group mentoring sessions. Please feel free to contact us for personalised packages.

For Universities, corporate clients & training bodies we have some availability to provide onsite services in addition to remote services please contact us direct for details on availability.

Please find fees below:

1

Onsite sessions:

Daily rate: £500, 5hrs £100 per hr.

(no travel charges apply for customers within 20mile radius of our head office).

Session: £300, 3hrs £100 per hr.

Minimum onsite session 3hrs.

(*plus see fuel surcharge.)

2

Remote sessions: For business owner's, founders & CEO's we offer 1to1 mentoring and coaching sessions. We recommend that new customers subscribe to an initial block of 4 sessions to enable a full assessment of the business's needs. Sessions are available in minimum blocks of 2,4 or 6 one hour sessions.

Session Blocks: £200, 2hrs £100 per hr.

Session Blocks: £400, 4hrs £100 per hr.

Session Blocks: £600, 6hrs £100 per hr.

3

Group Sessions: For business start-ups & small business owner's we offer group packages (max x 4 business owner's). These are part of our scheduled online courses on set subjects i.e. finance, marketing, business models etc. Block of 6: 1 hour group mentoring sessions with pre-scheduled dates & times over 6 week period.

£150: £25 per session block purchase.

New sessions begin week 1st Oct.2022

Visit: www.dfmckeeper.newzenler.com

4

Existing Customers: After clients have completed a minimum of 10hrs 1to1 mentoring we offer a **15% Discount** on any future pre-paid sessions (minimum of 2 x 1hr or 4 x 1hr blocks). **£85 per hour session** *After 10 hrs of 1to1 mentoring we have a fuller insight to the business's needs requiring less additional prep time.*

Availability: By appointment only- Opening hours Mon-Fri 9am-5pm.(Out-with Bank Holidays.)

Enquiries: All enquiries will be replied to within 24 hours during week days.

E-mail: info@designovation.co.uk

***Please note:**

Our services are not designed for company employees but business owners.

All services are pre-paid and any pre-agreed sessions that are not rescheduled or cancelled with 24hrs notice will be billed for in full. **See full terms & conditions before placing any orders.**

We have a travel charge for customers out with a 10 or 20mile radius of our head offices. This applies to onsite work of a minimum 3hr block or out with 20 mile radius. Beginning 22nd August 2022



www.designovation.co.uk

CUSTOMER TERMS & CONDITIONS

Business Consultancy Rates: 1/07/2022

Customer Copy:

Please keep this copy for your reference.

To commence any business relationship please confirm that you are in full agreement with our Trading Terms as follows;

Settlement Terms:

All consultancy packages are prepaid:

- Payments must be made 48hrs before first scheduled appointment. (Otherwise we will rescheduled our first meeting to a later date).
- Payments can be made by either BAC's or Paypal.
- All prices attached are correct at time of publishing (prices strictly firm for 30 days only.)
- The prices displayed are in British pounds.
- We try to make sure that the prices on our website and other platforms are accurate however, you will have the agreed price validated with a Pro-forma Invoice before you process your order.
- Please note that we have the right to offer clients discount offers from time to time, which may differ to the pre-agreed pricing you receive.

VAT

Our services currently do not include VAT.

Refunds

- Any customer can cancel our agreement within 7 days of making first initial payment (allowing 48hrs notice before first agreed mentoring or coaching session.)
- Any pre-agreed sessions that are not rescheduled or cancelled with 24hrs notice will be billed for in full.
- We aim to be as accommodating as possible, where any sessions need to be rescheduled we will offer clients our nearest next available appointment.

Help and Advice

We are here to help. Whether you want further details of our products and services we want to make things easy for you. So call us or email us with any queries.

Our Responsibility

- We will not be responsible for any losses resulting from your use or the inability to use our website or learning platforms resulting from unauthorised access to, or alteration of your transmissions or data, consequential loss in circumstances which are beyond our control. We will not be responsible for your loss of profits, wasted expenditure, corruption or destruction of data or any other loss which does not directly result from Designovation.

- We make no promise that our website or portals will be uninterrupted or entirely error free. Because of the nature of the Internet, the online service is provided on an "as is" & "as available" basis. We are not responsible to you if we are unable to provide our Internet services for any reason beyond our control.

General

- We may change or withdraw any part of our website or learning portal, or may refuse you access to the website at any time if we consider it necessary.
- We reserve the right not to provide or fulfil any order that is given in good will or otherwise.

Copyright / trademarks / Data Protection

- All content included on our site, YouTube, learning portals including but not limited to web site design, text, graphics, audio clips, visual clips, logos, and the selection and arrangement thereof are the property of Designovation or its suppliers and are protected by UK and international copyright laws.
- All software used on this site is the property of Designovation or its software suppliers and is protected by UK and international copyright laws. You may view, copy and print portions of our website for the sole purpose of placing an order with us. The materials on our website may not be used for any other purpose.
- Any personal information collected on this site will solely be used to complete your order.
- We do pass on telephone details to our delivery companies to assist when there are delivery issues.

Complaints

If, for any reason, you should wish to make a formal complaint please select one of the following:

Email: info@designovation.co.uk

Write to:

Customer Services, Designovation Studios, 110-112 Overtown Road, Wishaw, North Lanarkshire. ML2 8EW

Availability

We are open between hours 9am-5pm Mon-Fri, out with Bank Holidays.

We accept that on receipt of this notification e-mail you fully understand and accept or terms of business.

We look forward to a long and happy business relationship and should you have any queries please do not hesitate to contact us.

www.designovation.co.uk